MINI MAESTROS

Terms & Conditions

By attending Mini Maestros Music classes (hereafter known as Mini Maestros) you agree to the following Terms and Conditions:

- 1. Fees are charged half-termly in advance. If you start part way through a term, fees will be charged pro-rata. Refunds are not given for non-attendance.
- 2. Fees must be paid via BACS prior to attending the class.
- 3. Mini Maestros reserves the right to refuse entry to classes if fees have not been paid, you arrive late to class or a child or parent behaves in an appropriate manner.
- 4. Mini Maestros holds information about our customers as is necessary to carry out classes safely and efficiently. This information remains confidential in line with the GDPR regulations.
- 5. Children must be accompanied by an adult at all times during Mini Maestros classes. Children remain the responsibility of their accompanying adult at all times during the class and must be supervised when using the instruments and props.
- 6. Although it is highly unlikely, Mini Maestros understands that, at times, injuries will happen during our classes. Our teaches are trained in risk management and ensure that the spaces and activities are extremely safe. If an injury occurs to you or your child/ren during your time at our venue, liability lies with the customer.
- 7. In the event of injury or illness, I consent to the emergency services being contacted on my/my child's behalf.
- 8. If you have a compliant or any feedback for Mini Maestros, please email Kelly at <u>info@minimaestros.co.uk</u>.

COVID:

- I acknowledge the contagious nature of COVID-19 and other contagious diseases and viruses and understand that there is a risk that I/my child/ren may be exposed to COVID-19 by attending and participating in the class.
- 2. If my child or I have any of the symptoms of COVID-19, we will not attend Mini Maestros classes for the relevant isolation period and will advise the teacher (in confidence) if my child or I test positive so that appropriate action can be taken. I understand that no refund will be given for absences related to COVID-19.
- 3. I consent to Mini Maestros sharing my details as is necessary for the Track and Trace system.
- 4. I agree to sanitising my hands on arrival to the classes and any other safety measures put in place by Mini Maestros in line with government guidelines.



Photography:

 As part of our communications activity, Mini Maestros occasionally uses photography for publicity purposes. We reserve the right to photograph Mini Maestros classes for use in our publications, website and other publicity materials. The image(s) will remain the property of Mini Maestros and will be used for the designated purpose of promoting projects within our community. Your contact details will remain strictly confidential. If you would like to opt out pf being photographed, please email info@minimaestros.co.uk.

Contact details: Kelly Reynolds Mini Maestros Music Info@minimaestros.co.uk www.minimaestros.co.uk 07738 471369